1. On 30 July 2015, the Department of Education and Training (DET) became aware of a specific system error which resulted in certain student protection reports not being transmitted to the Queensland Police Service (QPS).
2. As a result of this coding error, over the period from 18 January to 30 July 2015, 644 student protection reports were not transmitted to QPS.
3. Further investigations were undertaken to ensure that all student protection reports had been received by Child Safety (within the Department of Communities, Child Safety and Disability Services) since the new module went live in January 2015.
4. Following verification of student protection reports transmitted to Child Safety and student protection reports transmitted to Child Safety and QPS, it was discovered that an additional 27 reports were not delivered due to a system detecting these outbound messages as spam.
5. Senior officers in DET have worked closely with QPS and Child Safety to ensure that all student protection reports generated by the system since September 2013 have been received by the appropriate agency.
6. Deloitte Australia was immediately appointed to conduct an external investigation into the system failure. Deloitte is investigating the issues which resulted in the reports not being transmitted and the decisions, procedures and accountability systems in place in relation to the OneSchool Student Protection Reporting module, since its introduction in September 2013.
7. Cabinet noted the events related to the system errors, rectification actions implemented and terms of reference for the external investigation.
8. *Attachments*
   * Nil.